CRAIG KIDOCHUKWU OZOR

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Professional Experience

NATIONAL ELECTRIC POWER AUTHORITY (N.E.P.A) 2002
JUNIOR ELECTRICAL ENGINEER INTERN

- .Member of linesmen team tasked to monitoring and maintaining power sub-station and transformer servicing.
- Team member for first respondent for customer complain on power cut and transformers malfunction.
- Resolved jumper cuts, electric pole installation and electrical installation.

ANAZING GRACE COMPUTERS, Edo State, Nigeria 2006
DATA ENTRY OFFICER

- Created and stored sensitive regional sales, distribution and performance records for N.E.P.A using spreadsheets and MS word.
- Helped develop and analyze student thesis using SPSS and other tools for university students for their projects.

COMPLETE COMPUTERS,Edo State, Nigeria 2006 to 2007
COMPUTER ENGINEER

- Resolved problems with malfunctioning products.
- Followed up with clients ensure optimal customer satisfaction.
- Managed call flow and responded to technical support needs of customers.
- Identified and solved technical issues with a variety of diagnostic tools.
- Created cases and claims for damaged, lost or displaced packages.
- Performing impact analysis on changes to components.
- Knowledge of server and network technologies in addition to system security.
- Working with vendors and leverage their knowledge.

HONGJET TECHNOLOGY, Kuala Lumpur, Malaysia 2008 to 2011
JUNIOR FULL STACT DEVELOPER INTERN

- Observed the business process of my organization and developed a standalone accounting system that took inventories of products and services.
- Developed a company website for the organization and served as the system administrator.
- Created a company brochure for showcasing company goods and services.

DULABE TECHNOLGIES, Abuja, Nigeria 2015 to 2020
FRONT END DEVELOPER

- Part of a 7 man team that built over 120 static and dynamic websites with various enhanced capabilities depending on customers user requirements.

- Core member of the team that reviewed team code to offer additional perspective and catch oversights error in codes.
- Personally developed several algorithms and flow charts that defined organizational operational processes and software development process.
- Created and maintained several mysql databases using phpmyadmin for several customers.
- Learned and applied agile methodologies and principle.

DARION TECH SOLUTIONS, Edo State, Nigeria 2020 till date
AWS SOLUTION ARCHITECT (Took Roles in Development)

- Completed configuration and application deployment and supervised the migration 0f 56 on premises servers to AWS.
- Automated and improved resources utilization thereby reducing quarterly hosting cost by 30%.
- Increased uptime from 30% to 98% by designing an automated monitoring system using amazon cloudwatch.
- Championed the relocation from legacy hardware/software to cloud-based platforms on aws which reduced cost by 45% monthly.
- Built CI/CD pipelines using AWS CodePipeline and CodeBuild to automate deployments across dev, staging, and prod environments.
- Developed CloudFormation templates to provision infrastructure as code for faster and consistent environments.

CLOUDPREM ACADEMY 2024 till date
https://cloudpremacademy.com

- Teach virtually on topics ranging from Oracle and Amazon Cloud Infrastructures, prepare student for Aws Cloud practitional, solution architect, developer certifications, Oracle Cloud infrastructure foundations associate and AI associate certifications.

EDUCATION

- **BSc. Electrical and Electronics Engineering** , Ambrose Ali University, Ekpoma, Edo State Nigeria , 1989-2004.
- **Diploma in Computer Engineering,** Amazing Grace Computers institute , Edo state Nigeria2005-2006.
- **Associate Degree in Computer Science,** I.I.C, College, Kuala Lumpur Malaysia, 2012-2014.

CERTIFICATIONS

- **AWS Certified Cloud Practisional**
- **AWS Solution Architect Associate**
- **AWS Developer Associate**
- **Oracle Cloud infrastructure foundations associate**
- **Oracle Cloud infrastructure AI foundations associate**
- **Oracle Cloud Infrastructure Architect Associate**
- **Oracle Cloud Infrastructure Generative AI Professional**
- **Oracle Cloud Infrastructure Multicloud Architect Professional**
- **Oracle Apex Developer**
- **HP life Agile Project Management**
- **Salesforce AI Associate**
- **Salesforce AI Specialist**
- **AWS Certified DevOps Engineer(ongoing)**

SKILLS & COMPETENCIES

- AWS architecture design and implementation
- Cloud cost optimization
- Cloud security best practices
- Cloud technology research and recommendation
- Infrastructure automation
- Disaster recovery planning
- Cloud-based data storage and retrieval
- Scalability and availability solutions
- Cloud infrastructure performance monitoring and optimization
- Cloud infrastructure troubleshooting
- Team collaboration and communication
- CodePipeline, CodeBuild, CodeDeploy, Jenkins,
- Infrastructure as Code (IaC) tools, such as Terraform or CloudFormation
- Containerization and orchestration, using tools like Docker and Kubernetes
- Familiarity with various AWS services, such as EC2, S3, RDS, and Lambda
- Knowledge of networking concepts, such as VPC, subnet, and security groups
- Understanding of serverless architecture and microservices
- Proficiency in at least one programming language, such as Python, Java, or Node.js
- Strong problem-solving and analytical skills

Other Hard Skills. HTML, PHP, C#, React**.** Css, sql, Powershell, Python , kubernetes, Salesforce prompt Builder model for creating generative and predictive AI,

Soft Skills – Problem Solving, team player. ability to learn quickly on the job, multitasking, mental and physical organization, active listening, oral and written communication skills, good decision making, ability to work under pressure, emotional intelligence, abstract and logical thinking.