HAPPINESS GEORGE

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Status: Single | Female

PROFESSIONAL SUMMARY

Highly skilled and certified **Network Administrator** and **Cloud/Cybersecurity Architect** with hands-on expertise configuring enterprise-level networks, managing cloud architectures, and securing digital infrastructures. Demonstrates a strong background in Cisco technologies, comprehensive TCP/IP models, advanced subnetting, and complex switching/routing structures. Proven capability in troubleshooting mission-critical networks, maximizing customer uptime, and collaborating with cross-functional IT teams to drive organizational efficiency.

PROFESSIONAL EXPERIENCE

SAMPAM SYSTEMS AND TECHNOLOGIES **2024 – 2026**

Network Administrator *Lagos, Nigeria*

• **Network Administration & Optimization:** Actively managed the core network administration team responsible for the end-to-end maintenance, proactive troubleshooting, and strategic optimization of critical client-focused services.
• **Incident Resolution & Fault Finding:** Performed rapid root-cause analysis and complex fault finding within high-availability, mission-critical network environments to minimize down-time and ensure seamless service continuity.
• **Operational Performance:** Supervised day-to-day delivery of network operational metrics in strict alignment with pre-established SLAs and strategic architectural deployment plans.
• **Infrastructure Configuration:** Installed, tested, and fine-tuned operating systems (Windows) and critical PC hardware/peripherals to overcome persistent performance bottlenecks.
• **Cross-Functional Collaboration:** Established and led multi-disciplinary, distributed IT infrastructure teams to tackle high-pressure technological challenges using structured, agile mitigation approaches.

CORE TECHNICAL COMPETENCIES

Cisco Networking & Routing: Proficient in configuring the Cisco line of products including Routers, Cisco Firewalls, and Multilayer Switches. Deep domain knowledge in Cisco Hierarchical models, Static Routing, and Dynamic Routing structures.

IP Routing & Infrastructure: Expertise in IP Routing protocols, Network Advertisements, Administrative Distance (AD) configuration, and deployment of Stub Routers.

Subnetting & IP Architecture: Advanced command of IPv4/IPv6 addressing schemas, Classless Interdomain Routing (CIDR), Variable Length Subnet Masking (VLSM), and detailed configuration of Class C networks across interface topologies.

Switching & EtherChannel: Hands-on proficiency in basic switch operations, Dynamic Trunking Protocol (DTP), VLAN Trunking Protocol (VTP), and EtherChannel Link Bonding (STP, CDP, LLDP).

Network Security & Protocols: Robust skills in setting up SSH/Telnet configurations, Port Security (mitigating security violations), Access Control Lists (ACLs), IP Network Address Translation (NAT), and Network Time Protocol (NTP).

Hardware & Systems: Thorough working knowledge of PC hardware, peripherals, operating systems deployment, and interpersonal cross-functional teamwork.

PROFESSIONAL CERTIFICATIONS

- **Cisco Certified Network Associate (CCNA®)** – CSCO14834610
- **AWS Certified Solutions Architect – Professional** (SAP-C02)
- **AWS Certified Machine Learning Engineer – Associate** (MLA-C01)
- **AWS Certified CloudOps Engineer – Associate** (SOA-C03) – AWS05017889
- **Microsoft Cybersecurity Architect** (SC-100) – MS1100262773
- **Microsoft Certified: Security, Compliance, and Identity Fundamentals** (SC-900)
- **Microsoft Certified: Azure Fundamentals** (AZ-900) | **Azure AI Fundamentals** (AI-900)

EDUCATION

National Open University of Nigeria **In View**

BSc in Information Technology

West African Examinations Council (WAEC) **2018**

Umuopara Secondary School, Umuahia

ADDITIONAL INFORMATION

Languages: English (Fluent)
Hobbies: Researching technological trends, professional networking, travelling, and reading.
References: Excellent professional and academic references available upon request.